

December 27, 2016

Water and Sanitary Sewer Infrastructure Improvements Planned for East Ocean View

Work set to begin in February 2017

Dear Valued Customer,

The City of Norfolk Department of Utilities is pleased to have scheduled a \$1.9 million infrastructure improvement project in your neighborhood. The project area (shown on the map to the right) will receive new water and sanitary sewer pipes and fully resurfaced streets.

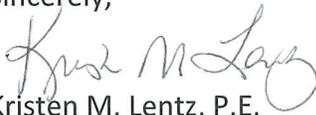
The City's contractor, T.A. Sheets, is planning to begin work in February 2017 and finish approximately one year later. Prior to construction you may also notice utility markings and survey work in the neighborhood.

The City and our contractor will do our best to minimize the unavoidable disruptions associated with the construction.

If you have any questions regarding this project, please do not hesitate to contact the City's on-site construction inspector, Michael Gomes. He can be reached by cell phone at 390-7535 to respond quickly. You may also contact the project manager, Gabriel Phelps, at 664-6737.

The Department of Utilities looks forward to completing this project which will enhance your water and sanitary sewer services for years to come.

Sincerely,


Kristen M. Lentz, P.E.
Director of Utilities

