

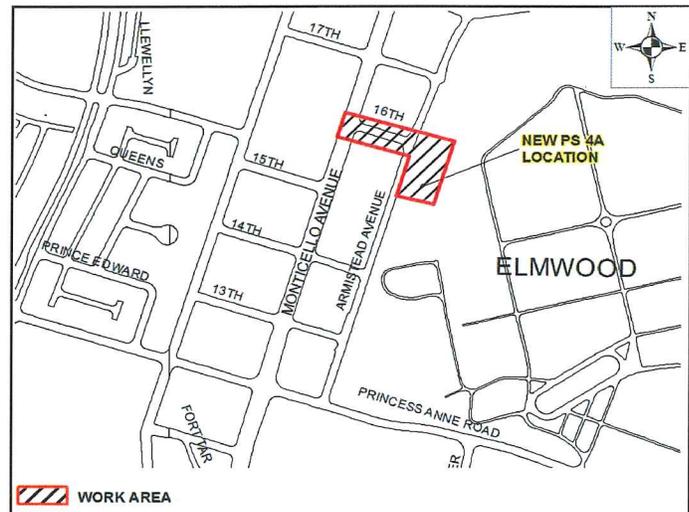
December 13, 2016

Sanitary Sewer Infrastructure Improvements
Planned for Armistead Avenue Area

Dear Valued Customer,

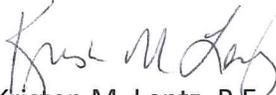
The City of Norfolk Department of Utilities is pleased to have scheduled an estimated \$3.0 million infrastructure improvement project in your neighborhood. The project area (shown on the map to the right) will receive a new wastewater pump station, new sewer pipes and fully resurfaced streets.

Construction is anticipated to begin in summer 2017 and finish in the fall of 2018. We will provide you with updates and information before construction begins.



If at any time you have questions or concerns, please contact the project manager, Leticia Quejada, at 664-6768. The Department of Utilities looks forward to completing this project which will enhance your sanitary sewer services for years to come.

Sincerely,


Kristen M. Lentz, P.E.
Director of Utilities