

October 12, 2016

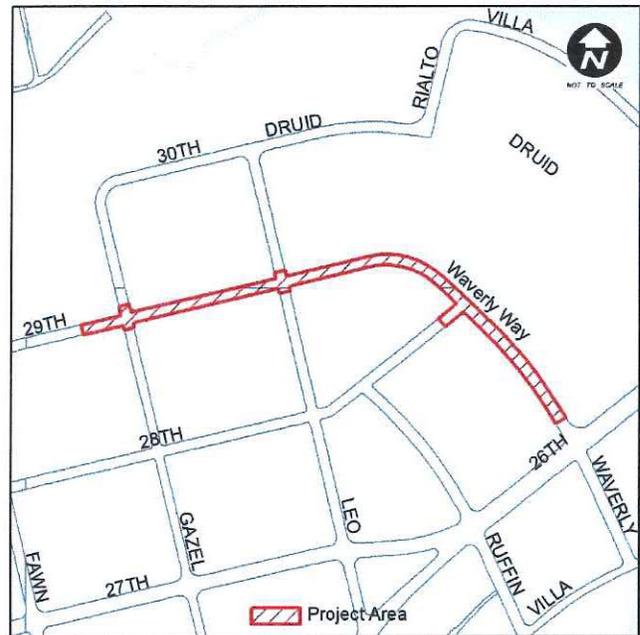
Water Pipe Installation Planned on Waverly Way

Dear Valued Customer,

The City of Norfolk Department of Utilities has hired Tidewater Utility Construction to install a water pipe on East 29th Street and Waverly Way between Gazel Street and East 26th Street, as shown on the map to the right.

The City's contractor is planning to begin work in Winter 2016/2017 and is expected to finish by Spring of 2017.

Neighborhood access will be maintained with through-traffic detours around the work zone. Water service will be maintained throughout construction. Residents will be notified in advance of short-term service interruptions associated with new water connections.

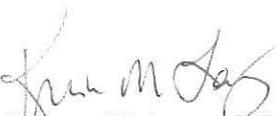


The City and our contractor will do our best to minimize the unavoidable disruptions associated with construction.

If you have any questions regarding this project, please do not hesitate to contact the City's on-site Construction Inspector, Mr. Jose Arocho. He may be reached by cell phone at 618-5575 to respond quickly. You may also contact the Project Manager, Selo Qejvani, at 664-6773.

We look forward to completing this project, which will enhance your water service for years to come.

Sincerely,


Kristen M. Lentz, P.E.
Director of Utilities