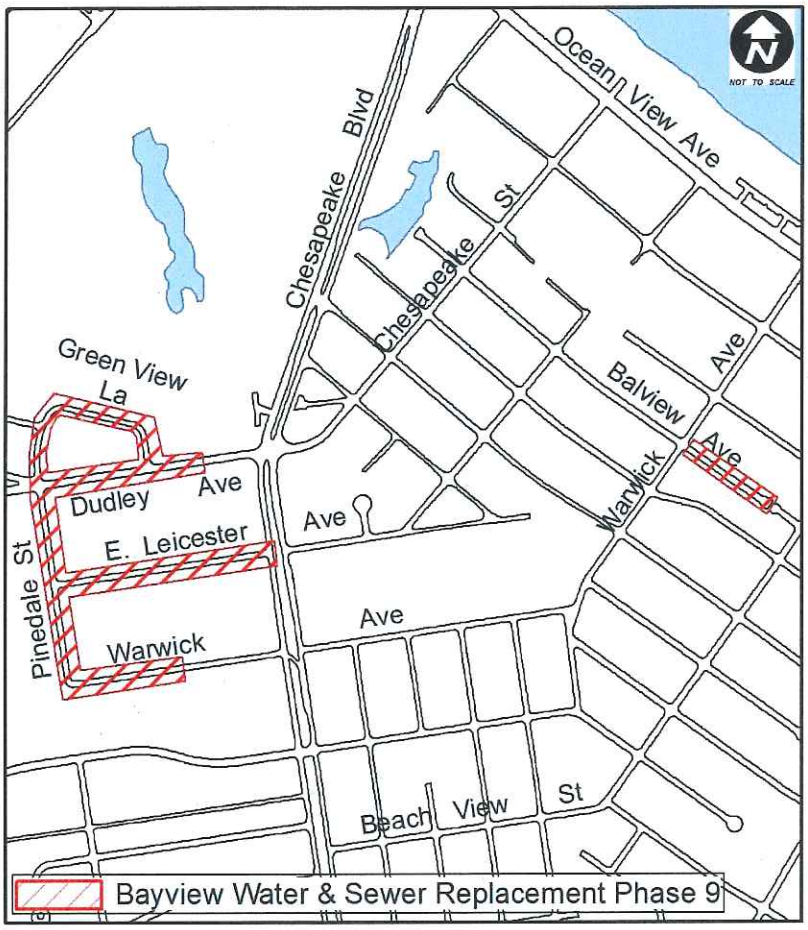
THE CITY OF NORFOLK
UTILITIES

September 19, 2016

Water and Sanitary Sewer Improvements Planned in Bayview Neighborhood

Dear Valued Customer,

The City of Norfolk's Department of Utilities is planning a project to replace the aging water and sanitary sewer infrastructure in the area shown on the map to the right.



This multi-phased project will include survey, design and construction of new water and sanitary sewer pipes, as well as fully resurfaced streets.

The City's consultant, Gannett Fleming, has been hired to complete the survey and design for this project. Over the next few months, survey crews may need to access the exterior of your property in order to identify property boundaries, easements, and surface features. **At no time will the surveyors request to enter your home.**

This project is currently in the design phase and construction has not yet been scheduled. We will provide you with updates and information before construction begins.

We look forward to completing this project, which will enhance your water and sewer services for many years to come. If at any time you have questions or concerns, please do not hesitate to contact the project manager, Rick Dempsey, at 664-6719.

Sincerely,

Kristen M. Lentz, P.E.
Director of Utilities

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