

August 18, 2016

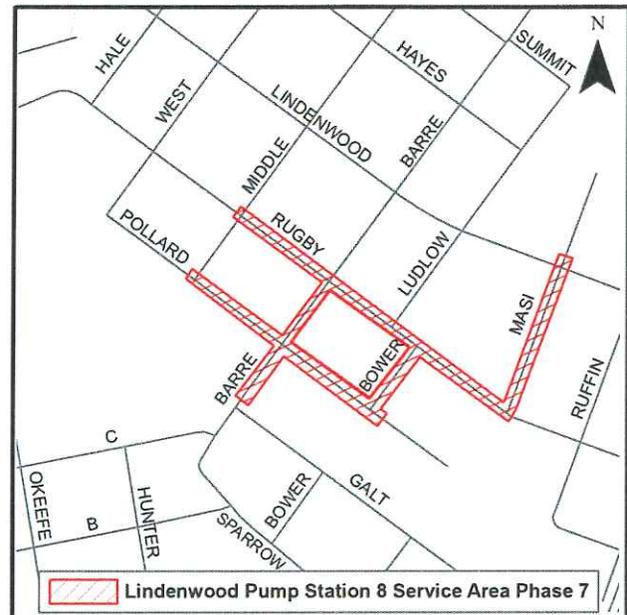
Water and Sanitary Sewer Improvements Planned for Lindenwood Neighborhood

Work set to begin in winter of 2016/2017

Dear Valued Customer,

The City of Norfolk Department of Utilities is pleased to have scheduled a \$3 million infrastructure improvement project in your neighborhood. The project (shown on the map to the right) will receive new sanitary sewer and water pipes and fully resurfaced streets.

The City's contractor for the new sewer and water pipes is W. R. Hall Inc. The work is planned to begin in the winter of 2016/2017 and finish in winter of 2017/2018. Prior to construction you may also notice utility markings and survey work in the neighborhood. The City and our contractors will do our best to minimize the unavoidable disruptions associated with the construction.



If you have any questions or concerns regarding this project, please do not hesitate to contact the City's on-site construction inspector, Jose Arocho. He can be reached by cell phone at 618-5575 to respond quickly. You may also contact the Project Manager, Selo Qejvani, at 664-6773.

The Department of Utilities looks forward to completing this project which will enhance your water and sanitary sewer service for years to come.

Sincerely,

Kristen M. Lentz, P.E.
Utilities Director